

Our Cultural Practices



Operating Value: Yes-to-Yuba-Mindset

We believe that each individual we serve, including our fellow employees, deserves our active attention and respect, and that we should make every effort to meet their needs and expectations.

In exhibiting a Yes-to-Yuba mindset, Yuba County employees strive to apply the following:



Treat others with kindness and respect.



Remain committed to the County's mission of providing responsive, reliable, and collaborative services.



Be thoughtful of how our words and actions are received by others.



Approach our work every day with a positive outlook and the understanding that we are here to serve.



Embody a learning mindset and strive for continuous personal and professional growth.



Actively listen first to understand individual needs and points of view.



Exemplify the County's values and hold ourselves to the highest standard as stewards of the County and servants to the public.



Stay informed about the services of each department to provide a warm handoff when we cannot assist and follow up when necessary.



Engage in necessary conversations and calmly clarify the situation and express our desire to be of service.



Find a path to Yes by exploring creative solutions.

Work Together, Solve Together

